

HRET HIIN

INVITES YOU

SEPTEMBER 25 2017

**COURTYARD MARRIOTT,
PORTSMOUTH, NH**

8:30am-4:00pm

> > > > > > > > >

Registration Begins at 8:00am

REGISTER HERE



HRET HIIN REGIONAL PATIENT FAMILY ENGAGEMENT GATHERINGS

WHO SHOULD ATTEND?

**Patient and Family
Advisors (PFA)**

**Patient and Family
Engagement Staff**

Patient Safety Staff

Quality Improvement Staff

Patient Experience Staff

This is a unique opportunity to learn, share and network around Patient and Family Engagement (PFE) topics and work to continue and sustain your PFE partnerships. You will work with national experts and regional colleagues to accelerate and build capacity in all PFE efforts, while learning strategies to continually support your PFE cooperative efforts. In addition, you will have the opportunity to provide input and share your perspective as a Patient Family Advisor and/or PFE staff person on national HRET HIIN PFE initiatives.

Topics will include:

- > Story Telling: The Art of Telling an Effective Health Care Story
- > PFE Metrics: Discussion of the Partnership for Patients Five PFE Metrics
- > Exploring and Building a PFE Culture
- > The UP Campaign: A Tool for Improving Care
- > Engaging Patients and Family Advisors in Patient Safety
- > The Future of Patient and Family Engagement